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| To: | Housing and Homelessness Panel |
| Date: | 02 August 2023 |
| Report of: | Head of Housing Services |
| Title of Report: | **Tenant Involvement and Empowerment Mini Review** |

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| Summary and recommendations | | |
| Purpose of report: | | To inform and update panel members on progress made on recommendations from the Tenant Involvement and Empowerment Mini-Review |
| Cabinet Member with responsibility: | | Councillor Linda Smith, Cabinet Member for Housing |
| Corporate Priority: | | Support Thriving Communities |
| Policy Framework: | | Housing, Homelessness and Rough Sleeping Strategy 2023-2028 |
| Recommendation(s):That the Panel resolves to: | | |
| 1. | Note and comment on progress against the recommendations. | |

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| Appendices | |
| Appendix 1 | Tenant Involvement and Empowerment Mini Review – Action Plan Update |

# Background

1. The Housing and Homelessness Panel carried out a mini review into Tenant Involvement and Empowerment in 2021/22 and in spring 2022, produced a document, “Tenant Involvement and Empowerment Mini-Review”.
2. The review document provided 19 recommendations to improve the scope and range and influence of the Tenant Ambassador groups and work remits. This report feeds back on the recommendations, identifying achievements, dependencies and challenges and covered a far wider range of recommendations than involvement and empowerment.

**Progress**

1. Progress against the recommendations and commentary are set out in Appendix 1 - Tenant Involvement and Empowerment Mini Review – Action Plan Update.
2. The recommendations and progress have been presented to the Tenant and Leaseholder Ambassadors and approved as an action plan.

**Next Steps**

1. Officers will continue to progress outstanding action plan items where possible.
2. A further update to the panel will be provided later in the municipal year.

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